R. R. Ingham

en newly manufactured guns and did test and modify, if necessary, the guns sent into Remington for repair.

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The next and only other complaint of this nature received by Remington concerning the Mohawk 600 was the <u>Coates</u> case. John Coates alleged that he was injured when his son, in the process of unloading his Mohawk 600 in the back seat of their jeep, pushed the safety selector to the fire position (safety must be in fire position before this Model can be unloaded) and the gun discharged.

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Given the intricate manuevering with the safety and the trigger that is necessary to set up the trick condition, we believe, although the Coates gun is one that can be tricked, that the accident most likely occurred because the boy inadvertently had his finger on the trigger when he took the safety off safe. Our believed that there was a substantial risk of high compensatory and punitive damages being awarded, and consequently sattled the case against Remington's recommendation

Once the allegations of the case became public and the settlement given wide publicity, Remington had no other choice, regardless of our beliefs as to cause of the Coates accident, but to recall the Mohawk 600, and other models having the same trigger assembly (Remington Model 600 and 660 rifles and the XP-100 pistol). The day the settlement was announced, Remington was in the process of planning the recall, which was announced the following day.

It is believed that about 200,000 guns are involved. Remington issued news releases to the wire services, which contained a toll free number that could be called for recall information. A message center was set up in Atlanta, Georgia, which would refer callers to the closest recommended gunsmith capable of repairing the caller's gun. WATS lines were set up at Remington locations in Bridgeport, Connecticut, and Ilion, New York, to handle complaints connected with the recall. Remington personnel were dispatched to Texas, the origin of the majority of calls being received at the message center, in order to deliver replacement trigger assemblies and to instruct gunsmiths how to make the replacement. Remington representatives will visit other gunsmiths throughout the country reviewing gunsmith repairs.

All of our wholesalers who sold the suspect guns will be contacted for a list of the retail outlets to whom they sold the recall models. The dealers will be asked to review their records for the names and addresses of the customer to whom they sold the gun. Each such customer will then receive from Remington written notification of the recall. Similar appropriate steps are being taken in Canada and in other foreign countries where these guns were sold. It isexpected that this recall campaign will take somewhere between 6 months to a year to complete.

