

YEAR TO DATE COMPLAINT REPORT

01/14/77

MODEL COMPLAINT NUMBER	COMPLAINT DESCRIPTION	CUSTOMER GALLERY	FINAL INSPECT	WARRANTY	QUALITY AUDIT	TOTAL
700 213	SCOPE HOLES IN RECEIVER OR BARREL OUT OF POS.	17				17
700 215	CANNOT ZERO IN USING SCOPE	3				3
700 219	POOR SIGHT ALIGNMENT	4				4
700 311	SHELL CASES DAMAGED.	10				10
700 310	CHAMBER ROUGH, CHIPPED, BURKED.	4				4
700 316	SHELL IN CHAMBER-CANT REMOVE	1				1
700 600	STOCK SPLIT OR CHIPPED.	146				146
700 602	STOCK MARKED.	9				9
700 603	FORE END MARKED.	1				1
700 604	STOCK - POOR FINISH, LACQUER, PATCH.	30				30
700 605	FORE END - POOR FINISH, LACQUER, PATCH.	2				2
700 606	STOCK - POOR FIT.	6				6
700 622	STOCK WARPED	1				1
700 626	SPACER DEFECTIVE	1				1
700 707	BOLT HANDLE BROKEN, CRACKED.	20				20
700 716	EJECTOR BROKEN, CRACKED.	2				2
700 718	EXTRACTOR BROKEN, CRACKED.	1				1
700 721	FRONT SIGHT OR BEAD BROKEN, CRACKED.	1				1
700 727	REAR SIGHT BROKEN, CRACKED.	5				5
700 734	TRIGGER PLATE BROKEN, CRACKED.	3				3
700 735	OTHER BROKEN PARTS INDT WOOD, FIRING PIN, BRAZING	1				1
700 762	PORT COVER BROKEN, CRACKED	1				1
700 827	MAGAZINE TUBE DAMAGED.	1				1
700 829	OPERATING HANDLE MISSING, LOOSE.	4				4
700 847	DEFECTIVE, OTHER PARTS (NOT LISTED).	6				6
700 850	GUN DAMAGED IN TRANSIT	2				2
700 851	FRONT OR REAR SIGHT MISSING	6				6
700 852	FRONT OR REAR SIGHT DAMAGED	2				2
700 862	GUN NOT AS ORDERED OR WRONG GUN RECEIVED	3				3
700 900	BARREL ASSEMBLY COLOR (OR OIL SPOTS).	10				10
700 901	BARREL ASSEMBLY FINISH (POLISH, MARS, BRASS, ETC.)	7				7
700 902	BARREL ASSEMBLY RUSTY.	2				2
700 903	BARREL BORE LEADED OR FOULED, PITTED.	3				3
700 912	BOLT-POOR FINISH, MARKED, BURKED.	5				5
700 914	RECEIVER ASSEMBLY - FINISH (POLISH, MARS, BURRS, ETC.)	2				2
700 915	RECEIVER ASSEMBLY - RUSTY.	1				1
700 920	TRIGGER PLATE FINISH (COLOR, MARS, ETC.)	2				2
700 952	BARREL AND RECEIVER DONT LINE UP	158				158
700 999	DEFECTIVE. REPAIR. ETC.					
TOTAL VISUAL COMPLAINTS		524				524
TOTAL COMPLAINTS FOR MODEL		796				796

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MODEL COMPLAINT NUMBER	COMPLAINT DESCRIPTION	CUSTOMER GALLERY	FINAL INSPECT	WARRANTY QUALITY AUDIT	TOTAL		
700 101	FAILS TO FIRE OR MISFIRES.	3			3		
700 107	JARS OFF OR FIRES CLOSING.	4			4		
700 109	FIRES WHEN SAFE IS PUSHED OFF.	5			2		
700 110	FOLLOWS DOWN OR HAMMER FALLS.	2			1		
700 115	SAFE BINDS. LOOSE. EXCESSIVE PLAY. DOUBLE CLICK	1			3		
700 306	SHELLS BURST OR SPLIT.	3			1		
700 307	SHELLS SWELL.	1			5		
700 309	PULLS HEADS OR BRASS- CUT OFF.	1			1		
700 312	PIERCED OR BLOWN PRIMERS.	5			11		
700 704	BARREL CRACKED. SPLIT.	11			1		
700 706	BOLT/BREECH BOLT BROKEN. CRACKED.	1			1		
700 728	RECEIVER BROKEN. CRACKED.	1			1		
700 765	SAFETY/SELECTOR BROKEN	1			2		
700 805	BARREL LOOSE.	2			1		
700 808	BOLT PULLS OUT.	1			2		
700 841	TRIGGER GUARD LOOSE. DAMAGED.	2			1		
700 884	SAFETY SELECTOR BINDS. LOOSE. DEFECTIVE	1					
700 506	BARREL BULGED (BORE).	1			48		
TOTAL SAFETY COMPLAINTS		48					
700 1	FAILS TO EJECT.	25			25		
700 200	POOR GROUP OR PATTERN.	20			21		
700 201	NOT ACCURATE - CANNOT TARGET.	12			12		
700 202	SHOOTS HIGH.	1			1		
700 203	SHOOTS LOW.	2			2		
700 300	FAILS TO EXTRACT OR EXTRACTS HARD.	35			35		
700 400	FAILS TO FEED.	25			5		
700 413	ACTION BINDS. BOLT BINDS OR CATCHES.	5			17		
700 419	SHELL JUMPS OUT OF MAGAZINE (7-9-62)	17			5		
700 500	FAILS TO LOAD.	5			1		
700 501	MAGAZINE LOOSES HARD.	1			5		
700 507	FLOOR PLATE DOES NOT WORK PROPERLY (6/23/50)	15			15		
700 550	BOLT CLOSURES HARD OR COCKS HARD.	8			6		
700 566	FAILS TO LOCK UP.	2			2		
700 566	OPENS HARD	22			22		
700 806	BOLT DAMAGED. DEFECTIVE.	2			2		
700 809	CANNOT ASSEMBLE GUN OR ASSEMBLES HARD.	2			2		
700 812	EJECTOR BINDS. DAMAGED. DEFECTIVE.	5			5		
700 816	EXTRACTOR BINDS. DAMAGED. DEFECTIVE.	1			1		
700 863	ACTION BINDS	16			16		
700 998	JAMS. HANGS.						
TOTAL FUNCTIONAL COMPLAINTS		224			224		
700 114	TRIGGER PULL HEAVY. LIGHT, CREEPS. LONG.	7			7		
700 120	IMPROPER HEAD SPACE	5			5		
700 200	KEYHOLES.	4					
700 207	WIPING ON WIRE DEFECTIVE (KIFLES).	0			13		
700 208	BARREL CROOKED OR BENT.	13			2		
700 211	SIGHTS TOO FAR LEFT OR RIGHT. LOOSE.	2					