

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (518) 894-9921

January 14, 1988

TO OUR AUTHORIZED FUNCTIONAL WHOLESALERS:

Remington Arms Company has uncovered a problem that may develop with a small number of Model 700 series rifles and is requesting you hold further shipment of these guns that remain in your inventory until appropriate action has been taken. This letter provides you with the necessary details regarding our request.

The Model 700 Series firearms involved include Model 700 rifles, Model 40X series centerfire rifles, Model Seven and Sportsman 78 rifles shipped between July 29, 1987 and December 11, 1987. A complete serial number listing of the involved rifles shipped to your business is enclosed.

Please note that Model 700 series rifles with serial numbers other than those shown on the attached list are not involved, and you need not take any action on those guns. Also, no other Remington gun models are involved.

During routine test firing, Remington discovered the possibility that an improperly manufactured trigger part may have been assembled in a number of Model 700 series rifles. Although unlikely, the improperly produced part could possibly break and allow the rifle to fire when the safety is moved from the safe position to the fire position without the trigger being pulled.

Since the safety and quality of our firearms is our utmost concern, Remington will replace the trigger assemblies in all rifles which possibly contain the impacted part. To accomplish this, a trigger assembly replacement program has been instituted.

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"CONFIDENTIAL by Stipulation  
order entered in  
Tsachalis v. Remington Arms,  
Inc., et al., Supreme Court of  
the State of New York, County of  
Westchester, Index No. 9344/85"



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Therefore, we are requesting your timely assistance with the following actions:

1. Please hold shipment of any involved Model 700 series rifles in your inventory.
2. Call Remington at 800-634-2459 and provide the number of involved guns in your inventory so we can devise a plan to replace trigger assemblies for you in the best way possible.
3. If you have sold some of the involved guns, please provide the full name, address and phone number (if known) of each of your customers and matching serial number so we can contact them as soon as possible. This information should be mailed to:

Remington Arms Co., Inc.  
Department RP  
14 Hoefler Ave.  
Ilion, NY 13357

If you need help in searching your records for this information, or if you prefer to provide your customer information by telephone, please let us know by calling the toll free number.  
(800-634-2459)

We apologize for any inconvenience this may cause you. However, we feel our mutual customers deserve our very best combined efforts in repairing the involved rifles.

If you or your customers have any further questions concerning this request, please call us on the above mentioned toll free number between 8:00 A.M. and 4:30 P.M. Eastern Standard Time.

Thanks in advance for your cooperation in resolving this important matter.

Sincerely,

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