



Remington®

QUALITY SERVICE: THE KEY
TO CUSTOMER LOYALTY

Remington Arms Company, Inc.
Product Service Division
Ilion, New York - 13357
Fax (315) 895-3237
Tel. (315) 895-3477

DATE: 6-16-94 TIME: 10:30 A

TO: BOB HASKIN

(BLDG./ROOM NO.)

302-993-8611 FAX (PHONE)

FROM: KEN GREEN

(BLDG./ROOM NO.)

315 895 3407 (PHONE)

TOTAL NUMBER OF PAGES, INCLUDING THIS SHEET: 2

RECEIPT VERIFICATION CALL REQUIRED? (YES/NO)

COMMENTS: WE HAVE REACHED THE POINT WHERE
PHONE CALLS ARE NOT PRODUCING ENOUGH
RESPONSE. I SUGGEST WE START THE
LETTER CAMPAIGN. PLEASE REVIEW DRAFT

The information contained in this FAX is confidential and/or privileged. This Fax is intended to be reviewed initially by only the individual named above. If the reader of this Transmittal Page is not the intended recipient or a representative, you are hereby notified that any review, dissemination or copying of this FAX or the information contained herein is prohibited. If you have received this FAX in error, please immediately notify the sender by telephone and return this FAX to the sender at the above address. Thank you.

PR 0374

REMIN

ANY, INC.

TO BE
APPROVED

Bob LYMAN

Dear Remington Customer:

Remington has previously contacted you concerning a problem that may develop with your Model 700, Model Seven, or Model 40X rifle. The model and serial number of the involved rifle(s) is listed on the enclosed sheet.

*LEADS
to BA
in US
at 5/10/60*

You have not yet responded to our contacts by sending in your rifle(s). This safety notice is being sent to be sure you understand that if your Model 700, Model Seven or Model 40X rifle is loaded, the gun may accidentally fire when you move the safety from the "safe" position to the "fire" position, or when you close the bolt.

It is very important that the rifle is returned to our factory immediately, so that we may inspect the rifle and replace the Trigger Assembly, if necessary. Please send (UPS C.O.D.) the rifle to:

Remington Arms Company, Inc.
DEPT. DSV
14 Hoefler Ave
Ilion, NY 13357

Please mark the end flaps on the box: "Dept. DSV", which will insure that your rifle receives expedited service.

Remington wishes to be of service to you and prevent you from being held liable for any problem or injury that may be caused by your or other people's use of the rifle(s) described in this letter. Please help us be of service by either sending us the described rifle(s) or by calling our toll free number: 1-800-634-2459.

If you have already sent the rifle(s) to us, please disregard this notice and thank you for your cooperation.

Very Truly Yours,

PR 0375

Kenneth D. Green
Manager - Technical & Consumer Services

27.29

CONFIDENTIAL-SUBJECT TO PROTECTIVE ORDER
KINZER V. REMINGTON