

Recalls, Call Backs, Updates  
 Compiled August 2001 - Updated May 2002

| <u>YEAR</u> | <u>PRODUCT</u> | <u>REASON</u> | <u>APPROXIMATE QUANTITY</u> |
|-------------|----------------|---------------|-----------------------------|
|-------------|----------------|---------------|-----------------------------|

|      |      |                             |       |
|------|------|-----------------------------|-------|
| 1974 | 3200 | Upper tang cracked/stressed | 25000 |
|------|------|-----------------------------|-------|

1. After the initial shipment of these shotguns it was discovered that repeated slamming of the action could cause the upper tang to stress and/or crack.
2. Call back started in 1974.
3. To update the 3200 the following items were changed: the bottom tang, new hammers, new sears, new sear block, install a center strut, increase barrel band dovetail, and re-blue the frame.
4. Design change to eliminate the potential for upper tang cracking. If the upper tang broke the shotgun had a potential to fire on closing.
5. Initial shipment of the M/3200.
6. Updated M/3200's have a punch mark between the O and the U in the serial number.
7. Updates are still offered, however, there is a charge of \$350.00 per shotgun to do the update. Since this shotgun is no longer being produced the work has to be fit in between production schedules and longer than normal turn around times will be experienced.

|      |            |                          |       |
|------|------------|--------------------------|-------|
| 1978 | 600/XP-100 | Replace Trigger Assembly | ----- |
|------|------------|--------------------------|-------|

1. In a small percentage of the trigger assemblies if the safety arm was manipulated to the null position (about half way between safe and fire) and the trigger pulled, the connector would move from under the sear, and the rifle would fire upon safe release.
2. The recall to install new trigger assemblies was started in 1974.
3. To install new trigger assemblies that would not be subject to this "trick" condition.
4. If the trigger assembly is not changed, and if it is one that can be tricked, there is a potential for the rifle to fire on safe release.
5. Rifles affected are as follows: M/600 and M/660 from serial # 0001 to 131,552; Mohawk 600 and Remington M/660 from serial # 6,200,000 to 6,899,999; M/XP-100 from serial # 0001 to 7,507,983.
6. The M/600 and M/660 rifles have a letter "V" stamped on the left side of the trigger in the replacement trigger assembly. The M/XP-100 firearms have a letter "O" stamped on the receiver tang.
7. Updates are still being offered as firearms come in for service. If a firearm is in the affected serial number range and is not identified it should be updated.



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|      |          |      |    |
|------|----------|------|----|
| 1978 | Nylon 66 | Sear | 72 |
|------|----------|------|----|

1. A Nylon 66 rifle misfired in Gallery due to one of the surfaces of the sear being cut too deep.
2. The screening started in 1992.
3. To install properly manufactured sears.
4. If not replaced the rifle would have a potential to accidentally discharge.
5. Rifles affected had not been shipped from the factory.
6. No identifying marks.
7. All the affected rifles were retrieved and repaired prior to being sold to individual customers.

|      |         |                 |     |
|------|---------|-----------------|-----|
| 1978 | 552/572 | Color comes off | 350 |
|------|---------|-----------------|-----|

1. Hoppe's solvent was removing the color from certain M/552 and M/572 rifles.
2. Call back started in 1978.
3. To install properly colored components.
4. If not repaired the exterior of the rifles could rust.
5. Rifles affected were produced between
6. No identifying marks.
7. These firearms should all have been repaired. The production was limited to a one-time improperly mixed coloring solution.

|      |     |      |     |
|------|-----|------|-----|
| 1978 | 788 | Sear | 857 |
|------|-----|------|-----|

|      |     |      |     |
|------|-----|------|-----|
| 1978 | 581 | Sear | 135 |
|------|-----|------|-----|

|      |                     |                           |    |
|------|---------------------|---------------------------|----|
| 1979 | 788 Barrel Receiver | Min. thread specification | 46 |
|------|---------------------|---------------------------|----|

|      |              |                              |     |
|------|--------------|------------------------------|-----|
| 1979 | 870 XBL Deer | Raised burr at locking notch | 218 |
|------|--------------|------------------------------|-----|

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|      |              |   |            |
|------|--------------|---|------------|
| 1979 | 552          | Fired out of battery  | 20         |
| 1980 | 700          | Plating on sear safety cam  | >500       |
|      |              | <ol style="list-style-type: none"> <li>1. Plating was flaking off the sear safety cam.</li> <li>2. This call back started in 1980.</li> <li>3. To install new Trigger Assemblies.</li> <li>4. Flakes of plating could cause the sear safety cam to malfunction.</li> <li>5. Unknown</li> <li>6. No identifying marks.</li> <li>7. If plating is flaking off the sear safety cam the rifle should be returned to Remington Arms Company at Ilion, NY for inspection and repair.</li> </ol> |            |
| 1980 | 3200 Hammers | Heat treat error in shotguns<br>Part Order  | 305<br>171 |
|      |              | <ol style="list-style-type: none"> <li>1. A batch of M/3200 hammers missed a stress-relief operation.</li> <li>2. This call back started in 1980.</li> <li>3. Hammers could break or malfunction.</li> <li>4. If the hammers were not replaced there is a potential for an accidental discharge.</li> <li>5. Unknown</li> <li>6. No identifying marks.</li> <li>7. These firearms and part order hammers were retrieved and replaced.</li> </ol>  |            |
| 1982 | 7            | Changed design - Floor Plate  | >500       |
| 1983 | 7            | Trigger off center  | 2347       |



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|      |             |  |        |
|------|-------------|--|--------|
| 1988 | 700 and 7   | Trigger connector  | 20,078 |
|      |             | <ol style="list-style-type: none"><li>1. During routine testing a trigger connector broke. It was discovered that the vendor had tried to salvage connectors that had gotten bent during processing. These straightened connectors were stressed and could potentially break.</li><li>2. The Trigger Assembly Replacement Program to correct this potential problem started in January 1988.</li><li>3. A broken connector can get out of position allowing the rifle to fire when the safety is moved from safe to fire.</li><li>4. If the Trigger Assembly is not replaced there is a potential for the connector to break, leaving the possibility of an accidental discharge.</li><li>5. Rifles affected are M700, M7, M78, M40XB, M40XC manufactured between July 29, 1987 and December 11, 1987.</li><li>6. No identifying marks were placed on the rifles.</li><li>7. Under current procedure, the Trigger Assembly is checked on every Model 700-style firearm that comes in for service. Of the original 20,078 rifles affected, 19,562 were accounted for by September 1994.</li></ol> |        |
| 1988 | XP-100      | Incomplete operation   | 6,048  |
|      |             | <ol style="list-style-type: none"><li>1. While servicing an MXP-100, Remington discovered an incomplete operation on the front trigger housing screw. The incomplete operation allowed the screw to move out of position during operation.</li><li>2. The call back to correct this started in October 1988.</li><li>3. The screw can move into a position where it could interfere with the normal function of the firearm. The lock tight was not properly applied to the front screw.</li><li>4. There is a potential that the firearm could fire upon release of the safety or upon bolt closing.</li><li>5. This affected MXP-100 firearms produced between January 1, 1987 and October 4, 1988.</li><li>6. No identifying marks were placed on the firearms.</li><li>7. This service is still available. Of the original 6,048 firearms affected, 5,982 were accounted for by September 1994.</li></ol>  |        |
| 1988 | SP00BK ammo | Powder problem   | 90,000 |
|      |             | <ol style="list-style-type: none"><li>1. Improperly loaded ammunition – SP12-00BK 9 pellet loads - little or no powder.</li><li>2. This recall was started in January 1989.</li><li>3. To replace improperly loaded ammunition with properly loaded ammunition.</li><li>4. If ammunition was used it had the potential to cause an obstruction in the shotgun barrel which could result in barrel damage or personal injury.</li><li>5. SP1200BK ammunition produced in July 1988.</li></ol>   |        |

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6. New ammunition would have different date code on box.
7. 12 gauge SP00BK ammunition with a date code AJ (any #) J, BJ (any #) J, PAJ (any #) J, PBJ (any #) J, AK (any #) B, BK (any #) B, PAK (any #) B, or PBK (any #) B should be returned to Lonoke for exchange. Following the last letter in the code would be one of three numerical codes 522, 523, or 532 – any other codes are not involved in the recall.

1989            700                            .17 Cal. barrel                            7,570

1. .17 caliber barrels could develop cracks and eventually split.
2. The recall to correct this problem started in November 1988.
3. Stress-relief operation was not done on these barrels.
4. Barrels could potentially split causing personal injury.
5. This affected .17 caliber barrels produced between January 81 and July 1989.
6. No identifying marks were made.
7. This service is still available. Of the original 7,570 firearms affected, 6,175 were accounted for by September 1994.

1990            700 & 24                            Soft Sear Cam                            16,118

1. Sear cams missed hardening operation.
2. This call back was started in March of 1990.
3. There was a potential of premature wearing of the sear surface.
4. This could result in an accidental discharge of the rifle.
5. Firearms affected were produced between January 1990 and March 1990.
6. No identifying marks were made.
7. This update is still being done. Of the 16,118 rifle affected, 15,687 were updated by September 1994.

1990            700                            Soft Firing Pin Head                            355

1. Firing pin heads missed heat treatment operation.
2. This call back started April 1990.
3. Soft firing pin heads wear prematurely.
4. This can cause difficulty in cocking rifle, and create a potential for an accidental discharge.
5. Firearms affected were manufactured between February 1990 and April 1990.
6. No identifying marks were made.
7. Of the 355 firearms affected, 264 were repaired by September 1994.

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|      |               |  |        |
|------|---------------|--|--------|
| 1992 | 11-87 Barrels | Light contour thin barrels   | 231    |
|      |               | <ol style="list-style-type: none"><li>1. A production run of barrels was produced with barrel thickness below Remington specifications.</li><li>2. The call back was started March 1992.</li><li>3. To exchange the thin barrels for properly manufactured barrels.</li><li>4. Thin barrels could split during firing.</li><li>5. These barrels were probably produced in March 1992.</li><li>6. No identifying marks.</li><li>7. 231 affected firearms were accounted for at 36 different customer locations.</li></ol> |        |
| 1992 | 700           | SS trigger   | 1,826  |
|      |               | <ol style="list-style-type: none"><li>1. Stainless Steel triggers got contaminated during processing.</li><li>2. Call back started July 1992.</li><li>3. To replace contaminated triggers.</li><li>4. There is a potential that the trigger could malfunction causing an accidental discharge.</li><li>5. Affected firearms were produced May and June of 1992.</li><li>6. No identifying marks.</li><li>7. Of the 1,826 firearms affected 1,782 were accounted for by September 1994.</li></ol>                         |        |
| 1992 | 700           | Soft Firing Pin Head II  | 49     |
|      |               | <ol style="list-style-type: none"><li>1. Firing pin heads missed heat treatment operation.</li><li>2. This call back started August 1992.</li><li>3. Soft firing pin heads wear prematurely.</li><li>4. This can cause difficulty in cocking rifle, and create a potential for an accidental discharge.</li><li>5. Firearms affected were manufactured August 1992.</li><li>6. No identifying marks were made.</li><li>7. Of the 49 firearms affected, 44 were repaired by September 1994.</li></ol>                     |        |
| 1992 | R243W3 ammo   | Powder problem   | 88,000 |
|      |               | <ol style="list-style-type: none"><li>1. 400 grain .243 caliber ammunition shipped with possible low powder.</li><li>2. This recall started in December 1992.</li><li>3. To replace improperly loaded ammunition with properly loaded ammunition.</li><li>4. If ammunition with low powder was used it had the potential to cause an obstruction in the barrel which could result in barrel damage or personal injury.</li><li>5. R243W3 ammunition that was produced in July 1992.</li></ol>                            |        |

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6. New ammunition would have different date code on box.
7. R243W3 ammunition with a date code between U01D and U31D should be returned to Lonoke for exchange.

1994            700                            Connector                            7,201

1. Examination showed that there was a slight step in the underside of the top leg of the trigger connector.
2. The call back was started in January 1994.
3. A step on the underside of the top leg of the trigger connector could interfere with the normal function of the trigger assembly.
4. If not corrected there is a possibility of an accidental discharge while releasing the safety. This potential decreases with use.
5. Firearms affected were manufactured between November 1993 and April 1994.
6. No identifying marks.
7. Of the 7,201 firearms affected 6,286 were repaired by September 1994.

1994            320                            Connector                            1,136

1. Too much material was removed from the inside of the connector.
2. The call back was started in June 1994.
3. The connector would not reliably reset for the second barrel.
4. There was a potential that both barrels could fire from one pull of the trigger.
5. Affected M/320 peerless firearms produced between January 1994 and April 1994.
6. No identifying marks.
7. Of the 1,136 firearms affected 798 were repaired by September 1994.

1994            XP-100                            Wood Stock                            201

1. The wood stocks for the hunter version of the M/XP-100 firearms were manufactured with incorrect internal dimensions.
2. The call back started September 1994.
3. To replace the stocks with properly manufactured stocks.
4. If not replaced the firearm has potential to accidentally discharge if dropped on its muzzle.
5. The product affected was all the wood stocked M/XP-100 firearms, RAMAC 5469 - 7MM BR with a walnut stock, RAMAC's 5384 - 223, 5386 - 7MM BR, 5388 - 7MM-08, and 5390 - 35 calibers with laminated stocks.
6. No identifying marks.

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7. Call back is still in affect. Out of the 201 firearms affected approximately 175 have been repaired.

1997            700                            Snap Washer breaking                            9,452

1. Snap Washer holding the safety arm in position was cracking.
2. The call back was started in June 1997.
3. The snap washer could break after repeated use.
4. If the washer broke the safety arm could move from the safe to the fire position.
5. Affected all M/700, M/7, M/700ML, M/40X firearms produced between May 20, 1997 and June 8, 1997.
6. No identifying marks were made.
7. Nearly all these were repaired at the warehouse and at various distributors.

2001            710                            Tight Bolt Function                            2,000

1. Some complaints were received that the bolt was too tight in the receiver making the bolt hard to cycle during normal operation.
2. This was a function concern brought to our attention in 2001.
3. Customer satisfaction would be less than acceptable.
4. Replacing the bolt body with a bolt body of diameter, and adding plastic inserts to take up the gap in the receiver corrected this concern.
5. Affected all Model 710 rifle produced prior to June 2001.
6. No Identifying marks were made.
7. Approximately 1570 changed in 2001, and an additional 200 changed as of May 2002.

2002            Ammo Component    EtronX Primers Cracking                            All

1. Two customers called about reloading components with cracked primer cups.
2. The call back was started in April 2002.
3. EtronX reloading primer components could crack in storage.
4. Gases generated during firing could dump in the bolt face area of the rifle.
5. Affected all component primers manufactured prior to April 2002.
6. Individual packages are date coded.
7. A redesign of the EtronX primers is currently underway. Lonoke contacting all purchasers of EtronX component primers. Loaded shells were not affected.

RECALLS OR CALL-BACKS

| <u>YEAR</u> | <u>PRODUCT</u>      | <u>REASON</u>                                  | <u>APPROX. QTY.</u> |
|-------------|---------------------|--|---------------------|
| 1974        | 3200Tang Strut      | Upper tang cracked/stressed                    | 25000               |
| 1978        | 600/XP-100          | Replace Trigger Assembly                       | ----                |
| 1978        | Nylon 66            | Sear   | 72                  |
| 1978        | 552/572             | Color comes off                                | 350                 |
| 1978        | 788                 | Sear   | 857                 |
| 1978        | 581                 | Sear   | 135                 |
| 1979        | 788 Barrel/Receiver | Min. thread specification                      | 46                  |
| 1979        | 870 XBL Deer        | Raised burr at locking notch                   | 218                 |
| 1979        | 552                 | Fired out of battery                           | 20                  |
| 1980        | 700                 | Plating on sear safety cam                     | >500                |
| 1980        | 3200 Hammers        | Heat treat error - In shotguns<br>- Part Order | 305<br>171          |
| 1982        | 7                   | Changed design - Floor Plate                   | >500                |
| 1983        | 7                   | Trigger off center                             | 2347                |
| 1985        | Shotgun barrels     | LTV Steel - In shotguns<br>- PO Barrels        | 1475<br>843         |
| 1988        | Shotgun barrels     | Not back bored                                 | 1354                |
| 1988        | Nylon 66            | Heat treat barrel error                        | 368                 |
| 1988        | 700 and 7           | Trigger connector                              | 20000               |
| 1988        | XP-100              | Incomplete operation                           |                     |
| 1988        | SP00BK ammo         | Powder problem                                 |                     |
| 1989        | 700                 | .17 Cal. barrel                                |                     |

| <u>YEAR</u> | <u>PRODUCT</u>              | <u>REASON</u>              | <u>APPROX. QTY.</u> |
|-------------|-----------------------------|----------------------------|---------------------|
| 1990        | 700                         | Soft Sear Cam              |                     |
| 1990        | 24                          | Soft Sear Cam              |                     |
| 1990        | 700                         | Soft Firing Pin Head       |                     |
| 1992        | 11-87 Barrels               | Light contour thin barrels |                     |
| 1992        | 700                         | SS trigger                 |                     |
| 1992        | 700                         | Soft Firing Pin Head II    |                     |
| 1992        | R243W3 ammo                 | Powder problem             |                     |
| 1994        | 700                         | Connector                  |                     |
|             | 320                         | Connector                  |                     |
| 1997        | 700                         | Snap Washer breaking       | 9452                |
| 2001        | 710                         | Tight Bolt Function        |                     |
| 2002        | EtronX<br>Reloading Primers | Primer Cups Cracking       |                     |