

JOHN LOSCHIN

From: Mitchell, Christy
Sent: 07/20/2004 01:07:04 PM
To: Loschin, John
CC:
BCC:
Subject: RE: Should I respond or mark it solved?

Should I get Jann Jones to look at this or just type up my own response?

How about this? This is in the Bolt Lock Safety Modification Q&A.

The Model 700 bolt action rifle has been one of America's premier hunting rifles for 42 years. Over 4 million of these rifles have been sold to hunters, target shooters and law enforcement agencies across the US. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington Model 700 is a safe rifle.

From: Loschin, John
Sent: Monday, July 19, 2004 7:52 AM
To: Mitchell, Christy
Subject: RE: Should I respond or mark it solved?

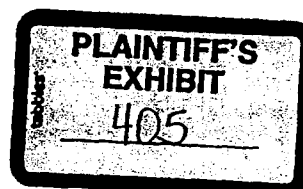
have you responded.

From: Mitchell, Christy
Sent: Thursday, July 15, 2004 11:02 AM
To: Evans, Denny; Loschin, John
Subject: FW: Should I respond or mark it solved?

Can you read the consumer response below and let me know how to proceed?

From: Watson, Laura M.
Sent: Thursday, July 15, 2004 12:43 AM
To: Mitchell, Christy

Subject to Protective Order - Williams v. Remington



MAE0001325C

Subject: RE: Should I respond or mark it solved?

May want to touch base with Danny or John on how they wish to respond.

Laura Watson

Consumer Services Team Leader

Remington Arms Co., Inc.

338-548-8789 phone

338-548-7801 fax

From: Mitchell, Christy
Sent: Thursday, July 15, 2004 10:37 AM
To: Watson, Laura M.
Subject: Should I respond or mark it solved?

Customer (Whitley Darrell)

07/15/2004 05:21 AM

I have owned and currently own many of the fire arms including the model 700. After extensive research into you handling of the safety issue of the rifle firing when the safety is removed and you prior knowledge of it. I have decided that you put profits before safety or the lives of your customers. I know of the 10 commandments of firearm safety and each step is additional insurance against injury. We are all human and far from perfect. NO GUN SHOULD FIRE when the safety is removed PERIOD. You have lost a customer for life. PS. I own numerous Remington rifles and shotguns.

Christy Mitchell

Remington Arms Consumer Service

PO Box 700

870 Remington Dr

Madison, NC 27025

800-243-8700, ext 8705

Subject to Protective Order - Williams v. Remington

MAE00013251