

Page 1 of 2

Customer (Bud Caretti) - 12/04/2005 09:35 AM

My 15 year old daughter has a 3 year old Model 700 243cal. This hunting season when she clicked the safety off the gun fired. This happened several times, once injuring her nose. I took the rifle to a local gunsmith who removed the trigger to find that the grease you installed during manufacturing had gummed up the trigger. He cleaned it out and now it seems to be working properly. This rifle has less than 1 box of shells fired, and has been carried about 10 days in the field. I was wondering if this trigger should be replaced and if you have had this sort of problem with this model rifle?

Thanks, Bud Caretti

Auto-Response - 12/04/2005 09:35 AM

No matches were found.

Discussion Thread

Response (Dell) - 12/09/2005 03:21 PM

Dear Bud,

Thank you for taking the time to write into us. We are not aware of the issue that you experienced in the Model 700.

According to the serial number that you provided, your Model 700 was produced in 2002.

As with any new firearm, it should be thoroughly cleaned before using. Be sure to clean the entire gun before and after long-term storage, and no less than once a year. It's also important to clean your gun whenever it's been exposed to adverse conditions such as rain, dirt, mud, snow, sleet or saltwater.

For safe and dependable operation of your firearm, all parts of your gun must be properly cleaned and lubricated. Periodically inspect the internal workings of your firearm to be sure they're clean and free of rust, unwanted dirt and debris.

Use recommended lubricants on your gun and do not over-lubricate. Excessive use of a non-recommended lubricant could adversely affect the function and safe operation of your firearm. Remember, you are responsible for the proper care and maintenance of your firearm. Failure to properly maintain your firearm can ruin your firearm.

If you would like for our factory to inspect your firearm, please print out the Factory Repair Form at the following link.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Customer (Bud Caretti) - 12/09/2005 11:43 PM

Let me tell you again that this rifle was used very little. It was cleaned before and after each of the 2 hunting seasons in Pa. which lasts 2 weeks. I was not aware that the trigger needed to be removed from the rifle to be cleaned. The rifle was not out in adverse conditions as my daughter does like to hunt in them. I, along with the gunsmith I took it to feel that it was a manufacturing problem with this rifle. The fact that it injured her I feel that there should be more of an answer than "clean your gun"

{ PS 7644

Discussion Thread

mailto:mid://00000037/

12/17/2005