ARMS COMPANY INC.

COMPLAINT REPORT

Complaint registered by George Kearnes Date 1/25/80

Town Lincoln State Nebraska Representative G. M. Shoupe

Street and No. or Rural Route No. 1029 Rose St.

Purchased Through: 1. Wholesaler _____ 2. Dealer Acher Arms 3295 "A" St. Lincoln, Nebraska 68510

PRODUCT INVOLVED

Ammunition Code No. ____ Caliber No. XXX Firearms Model No. 5785 Serial No. A 6464840

NATURE OF COMPLAINT—Report Details Fully

Gun has discharged twice when the safety is moved to the off position. The first time he blew a hole in his car. The second time through the door of his house. Damages total $150.00.

WHEN COMPLAINT REGISTERED IS ON

AMMUNITION—Report make and type of Firearm used.
FIREARMS — " " " " Ammunition used. Remington
TARGETS — " " " " Trap used.
TRAP " " " Brand of Targets used.

Did you find by actual test complaint was justified? Yes ____ No X

State your recommendations for adjustment:

A. Replacement to Customer
B. Issue credit to ____
C. Repair product. Charge to ____ Check if so charge ____
D. Other recommendations Pay damages if it is found that we are responsible

Did you make an adjustment? Yes ____ No X

If so, report nature of adjustment fully.

Exhibit returned to Bridgeport (Insert name of Plant) Date returned 1/27/80 Check if product was not returned

Quantity returned 1 Rifle If ammunition, (prime code) amount in crate and location

*Shipper's Name and Address Acher Arms - Same as above

Indicate how shipped ____ Bill no. ____ Freight ____ Parcel Post Ufa

NOTE—Do not return products unless authorized in accordance with ... policy. Do not fail to list all returns going with actual complaints ... and address of current shipper.

PPS 00027