

DATE: 4-18-85

TIME: 9:00 AM

COMPLAINT NO.: \_\_\_\_\_

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Geo. Ahearn DEALER: Delmar Arms

ADDRESS: 50 Cherry St. ADDRESS: \_\_\_\_\_

Spencer, MA 01562 Spencer MA

PHONE: (617) 885-5280 -H. PHONE: \_\_\_\_\_

(617) 853-2121 -W X296 \_\_\_\_\_

PRODUCT: M/700 BDL - Bouquet CODE/SN: 4128129 Serial # A6350163

30-06 shoots factory loads

☒ <sup>Potential</sup> PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☒ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

COMPLAINT: Bouquet gun new in 1979. Arms Service sent letter  
Max header, replace bolt + trig. assemblies - Total repair: \$69.09  
Also gun went off upon safety release 6 times

RESOLUTION:

# R-07864 -  
Complaint - why the \$69.09 charge?

COMMENTS:

Used w/ C. DeKamick, Arms Service who  
checked head space + said close but no  
problem. Gun in new condition. Therefore  
Arms Service to kill charge. Informed custom  
to this effect at 9:30 AM + he is very pleased.