

BODD'S SPORT & APPLIANCE CENTRE
224 2ND AVENUE WEST • WILLISTON, NORTH DAKOTA 58801
PHONE 7-701 873-7001

MESSAGE REPLY

TO

Address Line

DATE

DATE

11/11/81

IMPORTANT

Rem. 700 RFL. MD Serial #A 667 70 21

Customer claims the rifle went off while operating the bolt on three different occasions during hunting this past weekend.

The third time was while he was attempting to unload the rifle near his pickup and the rifle discharged sending the bullet thru the front seat of the truck and then thru the floor board hitting the frame and then back up thru the floor boards.

You may want to send the rifle into Remington since the customer is very unhappy about the damage to his company truck, and believes the rifle malfunctioned.

BY Thank you. D. W. Ness OWNER.

SIGNED

RECIPIENT KEEP THIS COPY. RETURN WHITE COPY TO SENDER

EXAMINATION OF THE RIFLE AND TRIGGER ASSEMBLY COULD NOT DUPLICATE THE INCIDENT THAT WAS DESCRIBED. ALL PARTS TOLERANCES AND DIMENSIONS WERE FOUND TO BE NORMAL, INCLUDING SEAR-CONNECTOR ENGAGEMENT. ALSO, FACTORY SEALS WERE INTACT ON THE TRIGGER ADJUSTMENT SCREWS, INDICATING NO ALTERATIONS WERE MADE ON THE TRIGGER OUTSIDE OUR COMPANY. TRIGGER PULL WAS WITHIN OUR SPECIFICATIONS AT 3 1/2 POUNDS.

Based on our findings, Remington Arms Company, Inc., cannot accept any liability or responsibility for the incident. We can only assume that as your customer operated the bolt, he inadvertently brushed, or hit, the trigger which caused the rifle to fire.